Asbestos
Large print format available
If someone in your household needs this information in large print or as an audio recording please contact our Customer Service Centre on 020 3535 3535.

This leaflet is about how to find out if you have asbestos in your home and what we will do to keep you safe.
Why can asbestos be dangerous?
Asbestos materials are dangerous when damaged, because they can then release fibres into the air. These fibres can penetrate deep into the lungs and eventually cause damage and disease. The risks to a domestic resident are small; the people most affected are those who previously worked with asbestos or were continually exposed to it for many years.

Is there asbestos in my home?
If your property was built after 1 January 2000, it is unlikely that it contains materials made from asbestos. The use of asbestos in building materials was stopped in 1985 but was not finally banned until the 1990s. Any asbestos materials in your home are likely to be in good condition and are unlikely to pose any significant risk to your health. However, you could be at risk if you carry out certain do-it-yourself (DIY) jobs or minor building repairs. DIY activities such as sanding or drilling may disturb and possibly damage products containing asbestos.

What is asbestos?
Asbestos is a naturally occurring fibrous mineral that was used in a range of construction materials from the 1950s until the mid-1980s to make them hardwearing and fireproof. For this reason it can be found in many buildings, including hospitals, schools and homes. Asbestos stopped being used because it was discovered it can be dangerous to a person’s health.
Where might I find asbestos in my home?

<table>
<thead>
<tr>
<th>Exterior of properties</th>
<th>Interior</th>
<th>Boiler and other items</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Eaves and fascia boards</td>
<td>6 Textured decorative ceiling and wall coatings</td>
<td>11 Interior boiler fabric and boiler flue pipes</td>
</tr>
<tr>
<td>2 Guttering</td>
<td>7 Floor and ceiling tiles</td>
<td>12 Behind storage heaters and other electric equipment</td>
</tr>
<tr>
<td>3 Down pipes</td>
<td>8 Panels on fire doors and infill panels near windows, doors etc.</td>
<td>13 Bath panels and toilet cisterns</td>
</tr>
<tr>
<td>4 Roof sheets, garage and shed roofs</td>
<td>9 Panels behind radiators and heaters</td>
<td>14 Pads fixed to the underside of sinks</td>
</tr>
<tr>
<td>5 Roof tiles and exterior cladding</td>
<td>10 Duct panels encapsulating pipe work and the underside of stairs</td>
<td>15 Water tanks and pipe laggings</td>
</tr>
</tbody>
</table>
What are we doing about asbestos?

We are checking many properties for asbestos based products. If your home is chosen for inspection, you will receive a letter in advance to tell you who will visit, and the time they will call. The surveyors will have an identity card. Please ask to see it before allowing anyone into your home.

After the inspection you will receive a letter stating the results of the survey, if we find damaged asbestos we will inform you and make arrangements for the asbestos to be removed or made safe. If the material is sound and in a protected situation, it is likely that it will be safer to leave it in place than disturb it. If it is left in place we will visit to check it periodically, to ensure it remains in a safe condition. Metropolitan holds a register of properties where materials containing asbestos have been found or are believed to exist. This register is continually updated and consulted before any works are carried out.

To find out if asbestos has been found or is believed to exist in your home, please contact us and we will check our records.

I am a leaseholder – what should I do?

We are responsible for the maintenance and safety of your building structure and some common areas.

Under your lease you are responsible for all fixtures and fittings within your property, so you will need to make your own arrangements for any checks to be made in your home.

What do I do if I think asbestos has been damaged?

The main risk arises from scraping or sanding floor and ceiling coatings or drilling through asbestos panels.

Do not attempt to repair any damage, move or clean up the material yourself. We have trained staff and contractors who are on hand to help.

For more information about asbestos and its safe management visit: www.hse.gov.uk/asbestos
Translations

This leaflet is about how to find out if you have asbestos in your home and what we will do to keep you safe.

We want all of our customers to be able to understand the customer information we provide. If you would prefer to receive this information in your own language, please contact us on 020 3535 3535 and we will take reasonable steps to arrange this for you.

Chinese simplified

本宣传单是关于如何查出在你的住宅中是否有石棉，以及我们将进行哪些工作来保证你的安全。

我们希望我们的顾客都能够理解我们所提供的顾客信息。如果你希望收到本信息的采用了你的语言的版本，请联络我们：020 3535 3535，我们将采取合理的步骤来为你安排此事。

Chinese traditional

本宣傳單是關於如何查出在你的住宅中是否有石綿，以及我們將進行哪些工作來保證你的安全。

我們希望我們的顧客都能夠理解我們所提供的顧客資訊。如果你希望收到本資訊的採用了你的語言的版本，請聯絡我們：020 3535 3535，我們將採取合理的步驟來為你安排此事。

Polish

Niniejsza ulotka zawiera informacje na temat tego, jak można sprawdzić czy w Pana/Pani domu znajduje się azbest oraz jakie zostaną podjęte przez nas działania, aby zapewnić Panu/Pani bezpieczeństwo.

Chcemy, aby wszyscy nasi klienci byli w stanie zrozumieć informacje dla klientów, jakie zapewniamy. Jeśli wola(a)by Pan(i) otrzymać te informacje w swoim własnym języku, prosimy skontaktować się z nami pod numerem tel. 020 3535 3535, a podejmiemy stosowne kroki w celu zorganizowania tego dla Pana/Pani.

Portuguese

Este folheto é sobre como descobrir se tem amianto na sua casa e o que iremos fazer para o/a manter em segurança.

Queremos que todos os nossos clientes compreendam as informações que facultamos. Se preferir receber esta informação no seu próprio idioma, contacte-nos através do 020 3535 3535 e faremos o possível para o providenciar.

Punjabi

ਆਸਬੀਸਟਸੋਲ ਮੁਹਿੰਦਰੋਲੀਆਂ ਨੂੰ ਕਹਾਣੀਦਾਰ ਪੁਸਤਕ ਲਿਖੀ ਵਲੇ ਦਿੱਤੇ ਸੀ ਜਦੋਂ ਇਸ ਅੱਠਾਨ ਮੁਹਿੰਦਰੋਲੀਆਂ ਦੀ ਮੂਲ ਮੰਤਰੀ ਲਕਖ ਸਾਜ਼ਦੀ ਦੇ ਦਿਨ, ਅਤੇ ਸਹਾਇਤਾ ਦੀ ਵਿੱਚ ਸਾਬਚੇ ਕਰੀਬ ਸਾਬਚੇ।

ਆਸਬੀਸਟਸੋਲ ਲਗੋਂ ਉੱਠਣ ਦੇ ਸਾਬਚੇ ਕਰੀਬਾਂ ਜਿਹੀ ਸਾਬਚੇ ਗਣਤ ਸਾਬਚੇ ਮੰਤਰੀ ਮੰਤਰੀ ਵੇਅਲਾ ਕਾਣਾ ਅਤੇ ਸਾਬਚੇ ਕਰੀਬ ਸਾਬਚੇ ਕਰੀਬ ਸਾਬਚੇ। 

ਆਸਬੀਸਟਸੋਲ ਸੋਲ ਵਲੇ ਸਾਬਚੇ ਕਰੀਬਾਂ ਸੋਲ ਪੁਸਤਕ ਲੈਤੀ ਅੱਠਾਨ ਦੇ ਦਿਨ, ਅਤੇ ਸਹਾਇਤਾ ਦੀ ਵਿੱਚ ਸਾਬਚੇ ਕਰੀਬ ਸਾਬਚੇ।
Asbestos

Somali
Buugyarahani waxa uu ku saabsan yahay sida aad u soo ogaan karto haddii ay gurigaaga ku jirto maaddada asbestada iyo waxa aan annagu samayn doonno si aad nabadda kuugu ilaalinno. Wuxuu aan rabna in macaamiishayada oo dhani ay fahmi karaan macluumaadka aad bixiinno ee aan macaamiisha ugu tala galnay. Haddii aad ka jeclaan lahad yid aad warbixintan ku hesho luqaddaada gaarka ah, fadlan annaga nagala soo xiriir lambarka 020 3535 3535 waxaanan si kastoo macquul ah ugu dadaali doonaa in aan taas adiga kuu habayno.

Spanish
Este folleto ofrece información sobre cómo identificar si existen asbestos en su hogar y sobre qué haremos para garantizar su seguridad.
Deseamos que todos nuestros clientes puedan comprender la información que facilitamos. Si prefiere recibir esta información en su idioma materno, llame al 020 3535 3535 y tomaremos las medidas razonables para proporcionarle este servicio.

Turkish
Bu broşür; evinizde asbestos olup olmadığını nasıl öğreneceğinizi ve güvenliğinizi nasıl sağlayacağımız hakkındadır.
Tüm müşterilerimizin tar馥t enfekte olduğumuz müşteri bilgilerini anlayabiliyor olmalarını arzu ediyoruz. Eğer bu bilgilerin kendi dilinde elinizin geçmesini tercih ediyorsanız, 020 3535 3535 numaralı telefondan bizimle temasa geçtirin takdirde bunu size ayarlayabilmek için her türlü makul adımı atacağız.

Urdu
بہ پرچہ اس بارے میں بے کہ بہ کہی پتھر کیا جائے کہ کیا آپ کے گھر میں ایسی مادہ موجود ہے اور بے کہ کو محفوظ رکھنے کے لئے کیا آپ کریں گے۔
بہا پرچے اس بارے میں بے کہ بہ کہی پتھر کیا جائے کہ کیا آپ کے گھر میں ایسی مادہ موجود ہے اور بے کہ کو محفوظ رکھنے کے لئے کیا آپ کریں گے۔

Vietnamese
Tờ thông tin này là về cách tìm ra xem liệu có amiăng trong nhà của quý vị hay không và về việc chúng tôi sẽ làm gì để giữ cho quý vị được an toàn.
Chúng tôi muốn tất cả khách hàng của chúng tôi có thể hiểu được thông tin khách hàng mà chúng tôi cung cấp. Nếu quý vị muốn được nhận thông tin này bằng ngôn ngữ của quý vị, xin vui lòng liên hệ với chúng tôi theo số 020 3535 3535 và chúng tôi sẽ thực hiện các bước phù hợp để sắp xếp việc đó cho quý vị.
Metropolitan is a leading provider of integrated housing, care and support services.

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